

Mirboo North Secondary College

2024/2025 BYOD Parent Booklet

Edunet Computer Services

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edunet

Dear Parent/Guardian,

Edunet are excited to be the preferred partner for the BYOD Portal at Mirboo North Secondary College. Please find enclosed all the information regarding the purchase of your child's device.

The online ordering portal is accessible via the below information: Website (do not Google Search): mnsc.technologyportal.com.au

If you'd like to better understand the service Edunet provides, please view the video by typing this YouTube link into your web address bar: ednt.link/BYODVideo

Plan ahead:

Edunet is authorised by device manufacturers to supply education devices at discount prices. We do forecast and bring in many devices but do recommend placing your order as early as possible to avoid delays and to secure a device while we have stock.

If a device is out of stock, please refer to the ETA stated on the portal. ETA's are estimated and subject to change due to manufacturing delays.

Date:

Pre-Christmas VIC & SA: Day 1, Term 1 **Order Cut Off Date:**

Thursday 28th November 2024* Sunday 5th January 2025*

*Cut off dates are only for devices listed on the portal as in stock. If a device is out of stock, we can't promise a Christmas or Day 1, Term 1 delivery.

If you place your order after the cut-off dates, we will do everything we can to deliver as soon as possible. Please be aware that that if your school has a requested delivery date, your device will not be delivered until that specified date. The portal will inform you next to each device if there is a preferred delivery date set by the school.

If you have any questions about the device or the ordering process, please contact us on **1300 338 638** or email **portal@edunet.com.au** .

Kindest Regards,

Matthew Gordon Managing Director

Why Edunet?

View our informational Video by typing this link into your web address bar:ednt.link/BYODVideo

Education Specialists:

Edunet is proud to be an authorised DET Supplier for Government Schools and a trusted advisor for many Catholic/Private & Independent K-12 schools. With over 20 years' experience in both IT and education, our strength is in our quality of service and our mission is to maintain long term relationships that benefit both school and community.

Education Devices & Prices:

Edunet are authorised Education Suppliers for key Device manufacturers. Because of this, we can provide the lowest Education pricing on a range of laptops that are not available in the retail stores.

Access to School IT Support:

By purchasing through the school tailored Edunet portal, it provides your school's IT team with the visibility to assist with any warranty/insurance faults. If the school technician cannot fix the device, they will reach out to Edunet, and we'll come onsite to the school and repair the device.

Speak to your school for clarification, however if you bring a device from a retail store or from home, the school will only be able to provide limited support. This is because the retailer manages the warranty and insurance support you purchased the device from.

Onsite Warranty Support:

As an Authorised Warranty Service provider, Edunet can provide onsite repairs under the genuine manufacturer's warranty with genuine manufacturer's parts. By purchasing the Onsite Warranty through Edunet, you will be able to call on us to repair your student's device at the school, or at your home if it is during school holidays. If you purchase a device through a retail store, it likely means repairs are done at their repair depot, which means you will need to hand the device over to them for an unknown amount of time.

Education Insurance:

Through iBroker Insurance, Edunet is also able to repair your child's device onsite at the school or at your home. Further information on iBroker is provided below in this information pack.

12 Months Interest Free:

Through ZipMoney you will be given the option to pay off the purchase with 12 months' interest free financing. Further information on ZipMoney is provided below in this information pack.

Parent Finance Options

Upfront Payment

Edunet provides two options for upfront payment through the portal. The first option is to pay by any VISA or Mastercard. Note that all card payments incur a 1.5% surcharge that's passed on from the bank.

The second option is to direct deposit the full amount into our bank account. There is no charge for doing this. Parents can make the transfer via their online banking or go directly to their Bank branch and deposit there.



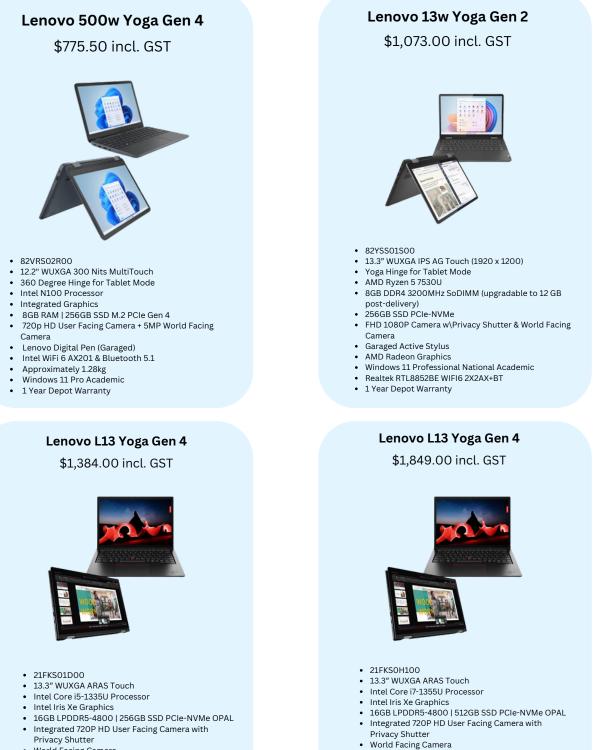
What are the costs?

- Once off account establishment fee of \$25 if you don't already have a Zip account.
- \$9.95 monthly account fee (only while there is a balance left)
- Standard credit card interest ONLY on residual amount after 12 months.
- Repay from \$10/week or 3% of the outstanding balance (whichever is greater)

You won't be charged extra for paying the loan off before the 12-month period, and more importantly parents incur no additional charge for selecting zip instead paying by Credit Card or Bank transfer.

Windows 11 Education Range





- World Facing Camera
- Intel Wi-Fi 6E AX201 (2x2, 802.11ax) + Bluetooth
- ThinkPad Keyboard Backlit
- Lenovo Integrated Stylus Pen
- 3 Year Depot Warranty •Windows 11 Pro Academic

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Accessories + Warranty



Dependence of provides from the Unexpected with No Excess* Upgrades the device's warranty to 3 years with Onsite repairs at your home or the school. Lotove Education Warranty offers peace of mind about potential device damage, repair cost, and warranty coverage, letting you focus on what you do best - learning. What does the Lenove Education Warranty cover • 1000, fliquid spills, bumps and structural failures • 1000, fliquid spills,

Warranty Uplift

5WS1P39448- 3 Year Education Warranty **\$143.30 incl. GST**. 5WS0T25854- 3 Years Sealed Battery Warranty **\$36.30 incl. GST**.

Bag options

TBS712GL- Targus Rugged Slipcase 11-12" **\$35.20 incl. GST.** TBS812GL- Targus 11-12" ContegoArmoured Slip Case **\$48.02 incl. GST.** TBT280GL- Targus 11-12" Tanc Case **\$64.41 incl. GST.**

Lenovo L13 Yoga Gen 4

Warranty Uplift

5WS1P39452- 3 Year Education Warranty **\$133.00 incl. GST.** 5WS0A23013- 3 Years Sealed Battery Warranty **\$36.30 incl. GST.**

Bag options

TBS712GL- Targus Rugged Slipcase 13-14"" **\$38.50 incl. GST** TBS812GL- Targus 13.3" Contego Armoured Slip Case **\$48.40 incl. GST** TBT280GL- Targus 14" TANC Case **\$69.75 incl. GST**

Lenovo 13w Yoga Gen 4

Warranty Uplift 5WS1P39448- 3 Year Education Warranty **\$143.30 incl. GST.**

5WSOT25857- 3 Years Sealed Battery Warranty \$36.30 incl. GST.

Bag options

TBS712GL- Targus Rugged Slipcase 13-14"" **\$38.50 incl. GST** TBS812GL- Targus 13.3" Contego Armoured Slip Case **\$48.40 incl. GST** TBT280GL- Targus 14" TANC Case **\$69.75 incl. GST**



Where is my order delivered?

• IF your school uses Australia Post, the device will be delivered to your nominated address. We recommend putting your work address as Australia Post will not leave the device without someone there to sign. If delivery is unsuccessful, the device will be returned to the nearest Aus Post depot for you to collect within 10 days.

• IF your school does not use Australia Post, the device will be delivered to your school for their set up. The school will be in contact with you to collect it, once the device is ready.

Which device should I choose?

This will depend on the subjects your student is doing, always seek advice from the school if you're unsure. As a general rule most of your student's work will be web browsing and word documentation, which doesn't require a powerful/expensive device. It is only when the student is doing media / art / graphics subjects that you may need to consider a device with a better Processor or more RAM.

If your student isn't doing art or graphical subjects we always recommend looking at the cheaper/more durable Education specific models!

If I choose Zip finance, when do the repayments start?

A once off account establishment fee may apply for new customers and will be taken out immediately (if you have not got an account already). Your repayments will not begin until the device has been delivered by Edunet.

Can I hand this device down to a younger sibling?

Absolutely! All warranty/insurance purchased follows the device, regardless of who is using it.

Can we get a discount for a purchase of more than one?

We do not require parents to buy multiple devices to take advantage of a bulk discount. Edunet negotiates with the brands of the devices to get a bulk discounted price for Education. The price you get for one device already has a bulk buy discount applied because Edunet supplies to hundreds of schools across the state.

What is the difference between warranty and insurance?

Warranty covers manufacturer's faults, whereas Insurance covers accidental damage caused by your student. For example, dropping the device and breaking the screen, or liquid damage would be covered by insurance. We recommend reading the PDS on our website on the insurance for more details.

Can I purchase spare chargers or other accessories?

Yes. Additional chargers or replacement pens/bags can be purchased via our accessories portal below: Website: *accessories.edunet.com.au*

Can we do split payments?

Yes you can, but Edunet cannot process your order until full payment has been received. Please ensure the order's confirmation number is put in the payment description when payment is processed otherwise, we will not know which order to put the money against.

FAQ's Continued

Can we order with Zip over the phone?

We cannot help with processing an order over the phone if you want to use Zip financing. This is because Zip requires your personal banking information.

What happens if I'm declined by Zip?

First step is to get in contact with Zip directly. They may just require some additional information to then approve your order. If you have been declined it's best to speak with your school about what options they may have available to you. Zip's Number: 02 8294 2345 (9am – 6pm Monday – Saturday)

What are the compulsory / mandatory items?

The school may want you to purchase options to ensure the device is protected. A common mandatory selection is a 3-year onsite warranty. Edunet cannot remove these mandatory items without written approval by your school.

What happens if my device stops working?

The first step is to take it to the school in case it's something software related they can fix immediately. If they can't fix it, they'll lodge a service job with Edunet's Repair team and we'll be in touch to organise a repair.

Should you have further questions or concerns please do not hesitate to contact Edunet:



1300 338 638



portal@edunet.com.au